

March 17, 2010

MEMORANDUM FOR:

JPA Liaisons JPA Safety Officers JPA Contact People

SUBJECT:

Return to Work Plan Improvement

Bill Tucker, Broker/Administrator; Sharon Castillo, Third Party Administrator (TPA); and I have recently been reviewing the JPA's "Return to Work" strategies. Aggressive efforts are made by Sharon and her staff at Tristar to return injured or ill employees to work as soon as possible. The districts can also utilize the suggestions contained in the *Return to Work* program distributed to districts earlier. In addition, the "Nurse Early Intervention Program" is helping to return employees to work as early as possible.

One additional step that has not been undertaken is to make available to each district a physical requirement form to be attached to each job description and a corresponding physician's response form. A firm that specializes in this type of work, Vocational Horizons, Inc., owned by Alexis Zerga, M.S., C.R.C., was asked to draft both forms: 1. *Description of Physical Requirements*, and 2. *Physician's Response*. Utilization of these forms will provide the doctor detailed information needed to assist the physician when making a return to work decision. Please consider incorporating the *Description of Physical Requirements* into all of your job descriptions and provide the treating physician with the *Physician's Response* form. Incorporating these forms in your return to work program may likely save on the claim costs because the physician and TPA will have additional information on which to base decisions. These two documents are in the PDF attachment associated with this correspondence.

If you have any questions please contact me.

Henry Brock Risk Manager

INSTRUCTIONS FOR COMPLETING PHYSICAL REQUIREMENT FORM

READ THIS FIRST! This form describes the physical requirements necessary to complete the job described on the corresponding job description. This is an important document. The completed form will be reviewed by the physician authorized to treat an employee who is losing time from work due to injury or illness. The physician will use this information to determine whether the employee is able to return to work, return to transitional (light duty) work with restrictions, or has sustained permanent restrictions which are likely to preclude a return to work without accommodation. It is very important that the completed form accurately describe the physical requirements of the job. To complete the form, use black ink and print clearly.

- 1. JOB TITLE: Print job title as it appears on the corresponding job description. Do not use abbreviations or acronyms.
- HOURS: Indicate hours worked each day and total hours worked per week. If the employee is required to occasionally work overtime, works a split shift, works a rotational shift or is occasionally required to work on weekends or holidays, indicate this information under the Comment Section on Page 2.
- 3. **DEPARTMENT:** Print the Department to which this job is assigned (i.e., Dept. of Maintenance and Transportation). Do not use abbreviations or acronyms.
- 4. ACTIVITY: For each physical activity listed, check the box that most accurately describes the frequency with which the activity is performed throughout an average workday. Use the definitions that appear at the top of the form. As a general rule, the total time spent sitting, standing and/or walking cannot exceed 100% of the day. If the activity is best described by the "Other" category, indicate the specified time period if the activity is performed rarely or infrequently (i.e., Rare/wk). Include example(s) of each activity (i.e., under Climbing examples could include ladders, stairs, scaffold, etc.). If the job requires the employee to perform certain duties that are not typically required in an average work day (i.e., deep cleaning required by custodians during school breaks), indicate these duties under the Comment Section on Page 2; include the frequency and lifting/carrying demands of these unique aspects of the job.
- 5. LIFTING/CARRYING REQUIREMENTS: Lifting: For each weight range, check the box that most accurately reflects the weight lifted and the height from which the object is lifted. Include example(s) for each weight range (i.e., under the 0-10 lbs range examples could include hand tools, cooking utensils, office supplies, etc.). Avoid guessing the weights of objects by weighing items or by checking weights that appear on shipping boxes, manufacturer's specifications, etc. Weights of objects are often disputed by employees and are often used by physicians in assigning specific work restrictions. Carrying: For each weight range, check the box that most accurately reflects the weight carried and the

Instructions for Completing the Physical Requirements Form Page Two

distance the object is carried. Include example(s) if different than those listed under the Lifting category. Avoid guessing distances; use a tape measurement whenever possible. Indicate by name the heaviest object carried, the object's weight and the distance the object is carried.

- 6. WORK ENVIRONMENT: For each category, check if the employee is required to perform the activity. If yes, provide example(s); (i.e., for Walking or Balancing examples could include roofs, bus bumpers, school yards/playing fields, etc.).
- 7. **COMMENTS:** Use this section to clarify information on the form or to provide information you believe is important and that will assist the physician in making a determination regarding return-to-work status.
- 8. SIGN THE COMPLETED FORM. Include your title, your telephone number and the date on which the form was completed.

Thank you for taking the time necessary to complete the form. The completed form should be returned to:

| Name: | Title: | | | |
|-------------|--------|------|--|--|
| Department: | Phone: | Fax: | | |

E-Mail:

DESCRIPTION OF PHYSICAL REQUIREMENTS

| This form describes the | This form describes the physical activities, the frequency of each activity and examples of activities required to perform the | | | | |
|---------------------------|--|--|--|--|--|
| job outlined in the prece | ding job descrip | tion. Definitions used to complete the form are: | | | |
| Occasional | Up to 3 hours | s or 33% of an average workday | | | |
| Frequent | 3 to 6 hours, | 3 to 6 hours, or 34-66% of an average workday | | | |
| Constant | 6+ hours, or 67-100% of an average workday | | | | |
| Other | Used when the | Used when the activity is best described as: | | | |
| | N/A | N/A Never, or not required in the position | | | |
| | Rare 5 minutes or less per specified time period | | | | |
| | Infreq Infrequent, or 6 to 30 minutes per specified time period | | | | |
| | Intermit Intermittent; activity is performed on a stop/start basis at periodic intervals. | | | | |

JOB TITLE:

HRS/DAY HRS/WEEK

DEPARTMENT:

GENERAL JOB DESCRIPTION/REPRESENTATIVE DUTIES: Refer to Attached Job Description

| ACTIVITY | OCC. | FREQUENT | CONSTANT | OTHER | EXAMPLES |
|-----------------------------|------|--|----------|-------|----------|
| Sitting | | | | | |
| Walking | | | | | |
| Standing | | | | | |
| Bending (Neck) | | | | | |
| Bending (Waist) | - | | | | |
| Squatting | | | | | |
| Climbing | | | | | |
| Kneeling | | | | | |
| Crawling | | | | | |
| Twisting (Neck) | | | | | |
| Twisting (Waist) | | 1 | | | |
| Hand Use: Dominant: R/L | | | | | |
| Repetitive: Y/N | | | | | |
| Simple Grasp (R) | | | | | |
| Simple Grasp (L) | | | | 1 | |
| Power Grasp (R) | | | | | |
| Power Grasp (L) | | Conservation and a sector fracting of the Visit Date of Taxation o | | | |
| Fine Fingering (R) | 1 | | | | |
| Fine Fingering (L) | | | | | |
| Push/Pull (Right) | | | | | |
| Push/Pull (Left) | | | | | |
| Reaching: Above Shoulder | | | | | |
| At Shoulder to Waist | | | | | |
| Below Waist | | | | | |

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JOB TITLE: Page Two

Comments:

| HEIGHT: F – From | | the floor | T - Table | height | O - Over | ihead |
|------------------------|------|-----------|-----------|-----------|----------|-----------|
| ACTIVITY | OCC. | FREQUENT | CONSTANT | OTHER | HEIGHT | EXAMPLES |
| Lifting 0-10 lbs | | | | | | |
| 11-25 lbs | | | | | | |
| 26-50 lbs | | | | | | |
| 51-75 lbs | | | | | | |
| 76-100 lbs | | | | | | |
| 100+ lbs | | | | | | |
| Carrying 0-10 lbs | | | | | DISTANCE | |
| 11-25 lbs | | | | | | |
| 26-50 lbs | | | | | | |
| 51-75 lbs | | | | | | |
| 76-100 lbs | | | | | | |
| 100+ lbs | | | | | | |
| Heaviest item carried: | | | | Weight: _ | | Distance: |

| WORK ENVIRONMENT | YES | NO | DESCRIPTION: |
|---|-----|----|--------------|
| Driving cars, trucks, forklifts or other equipment | 1 | | |
| Working around equipment or machinery | | | |
| Walking and/or balancing on uneven surfaces | 1 | | |
| Exposure to excessive noise | | | |
| Exposure to extreme temperature/humidity/wetness | | | |
| Exposure to dust, gas, fumes, chemicals | | | |
| Working at heights | | | |
| Operation of foot controls or repetitive foot motion | | | |
| Use of special visual or auditory protective gear | 1 | | |
| Working with or exposure to bio-hazards (i.e., blood born pathogens, sewage, hospital waste) | | | |

| L | | | |
|-----------------------------|--------|--------|-------|
| This form was completed by: | | | |
| Name: | Title: | Phone: | Date: |

PHYSICIAN RESPONSE

| То: | From: |
|-----|----------------|
| | Telephone: () |
| | Fax: () |

Dear Doctor: You are the physician authorized to treat the below-named employee who is currently losing time from work due to injury or illness. Our goal is to provide transitional work to our employees whenever possible. Following your review of the job description and physical requirement form, please complete this response form and fax this form within five days to the case manager listed above. Thank you for promptly responding to this request. Should you have any questions or require additional information, please do not hesitate to call the case manager.

| Employee Name: Social S | | ecurity: _ | Birth Date: | |
|-------------------------|------------|--|-------------|--|
| Employ | /¢r; | | | |
| Work S | lite/Addr | CSS: | | |
| | | | | |
| | | | | and the job description information |
| submit | tted, it i | is my opinion this employee: | | |
| Q | | turn to regular work duties without | | yee should be provided work that allows: |
| D | restric | | | Opportunity to sit/stand minutes each hour. |
| | | ork: 4 6 8 hours per shift. (Circle one) turn to work with the following | ú | Working at a rate that is tolerable, considering the injury. |
| 640 | restrict | | G | Limited use of R arm/hand L arm/hand R |
| | | t (Check all that apply) | | leg/foot L leg/foot. |
| | | Lift/push/pull/carry more than | | Sitting only. |
| | | 10 20 30 40 50 lbs | | Icing/elevation of the injured extremity for: |
| | | frequently or repetitively. | | Keeping injured area clean/dry. |
| | 0 | Lift/push/pull/carry more than | Q | Continue current restrictions as previously |
| | П | 10 20 30 40 50 lbs at any time. | | documented. |
| | | Bend or stoop more than hours. Walk or stand more than hours. | Sec. | Other: |
| | | Repetitively climb, kneel or squat more | (Ci | rcle One) |
| | | than hours. | (| Patient is: Improved Unchanged Worse |
| | | Climb ladders or work at heights more | | |
| | | than hours. | | Work status changed: Yes No |
| | | Operate vehicles or moving equipment | | If yes, explain: |
| | | more than hours. | | |
| | | Sit more than hours. | | Modified work restrictions changed: Yes No If yes, explain: |
| | u | Limited use of: R hand/leg L hand/leg | | II yes, explain: |
| | | | | |
| Addit | ional Re | strictions or Comments: | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Cannot return to any work from:: ____

G Follow up appointment on:

Physician Name

Physician Signature

Phone Number

to:

Date